EBRD 2026 ANNUAL MEETING
AND BUSINESS FORUM

ACCESSIBILITY GUIDE

RIGA
2026

European Bank
for Reconstruction and Development

The Annual Meeting is for everyone. The event's attendees, in all their diversity, are what make it successful.

Please let us know if you need any special arrangements or additional support to ensure your full participation in the meeting. You can indicate your needs during the registration process or contact the registration team directly.

We aim to make any reasonable adjustments whenever and wherever possible.

To request accessibility support, please contact: ebrdamregistration@regteam.com.

REGISTRATION

Once you have registered through the event website, www.ebrd.com/am, you will receive a confirmation email. You will need to show this confirmation, together with an official identification document (Passport or National ID), to collect your badge on arrival at the event.

Badge collection and registration will take place at:
Latvian National Museum of Art
Jaņa Rozentāla laukums 1
Riga, LV-1010, Latvia

Registration desks are on Level 1 of the museum. This level is accessible and includes nearby accessible toilet facilities. During the registration process, participants have the option to indicate their preferred pronouns, which will be displayed on their event badge.

Please refer to the event website for registration opening times and further details.



EVENT VENUES

The Annual Meeting and Business Forum 2026 will take place across central Riga, including at several of the city's most notable venues.

Participants are encouraged to take advantage of the close proximity of these venues, which allows for an accessible journey between locations in Riga's historical surroundings.

The event venues are

Radisson Blu Latvija Conference Hotel
Splendid Palace
Latvian National Museum of Art
Dailes Theatre

Most venues are located within a 5- to 15-minute walk of each other (approximately 0.3 to 1.2km apart).


4
Dailes
Theatre
3
Latvian
National
Museum
of Art
1
Radisson Blu
Latvija
Conference
Hotel
2
Splendid
Palace

TRAVELLING TO THE EVENT AND AROUND RIGA



Riga Airport is the international airport of Riga and the largest in the Baltic states. It offers direct connections to more than 100 destinations and serves as a hub for airlines including airBaltic. The airport is approximately 10km from the Radisson Blu Latvija Conference Hotel.

Journey time:

- approximately 25 minutes by taxi.
- approximately 40 minutes by public transport.

Read more about assisted travel in Riga Airport (RIX).

Accessible taxis and tourism

Taxi services are widely available throughout Riga. Wheelchair-accessible taxis are also available through providers such as:

- RedCab – please be aware that you must book accessible taxis at least two hours in advance.

Accessible tourism:

- DiffTravel provides tourism adapted to people with hearing, visual or movement disabilities, as well as people with reduced mobility.
- Explore wheelchair-accessible tourist activities.

Bolt taxi app:
The use of the Bolt mobile application is strongly recommended.
In addition to the app, a standalone Bolt booking terminal is available at the airport, allowing participants to arrange and pre-pay for journeys using a bank card. The approximate fare from Riga Airport to the city centre ranges between from €10 to €30, depending on the time of day and demand. Bolt vehicles pick up passengers from the clearly marked "Bolt Pick-Up" point located in the P1 short-term parking area just outside the terminal.

Taxi services from the airport:
Pre-paid taxi vouchers are available for purchase at the airport's Visitor Centre in Arrivals Hall E for licensed operators serving Riga Airport, including XTaxi, TaxiLV and Red Cab. Each voucher is priced at €33.50 and is valid for a single journey to the city centre for up to four passengers with luggage.

Public transport

Public transport in Riga includes buses, trolleybuses and trams.
Most vehicles are low-floor and equipped with ramps, making them accessible for wheelchair users.

Bus Route 22 runs between Riga Airport and the city centre, operating approximately every 10-20 minutes throughout the day, starting from 05.25 in the morning and running until 00.40 at night. It takes 30-45 minutes to reach the Old Town. Bus No. 22 provides a direct connection between Riga Airport and the city centre.

This option is best suited to those travelling light (without hold luggage), as the walk from the nearest stop to the main event venue is approximately 20 minutes and includes steps, cobbled surfaces and pedestrian underpasses. Participants are advised to alight at Stockmann Centre, which is closer to the venue than the Central Bus Station. The airport bus stop is clearly signposted and located in the P1 car park, between arrivals exits E and C. Tickets can be purchased directly from the driver using a bank card and cost €1.81.

Public transport in Riga is free of charge for passengers with disabilities. However, journeys must be registered using a personalised e-ticket or a free ticket obtained when boarding.
Read more about wheelchair-accessible public transport.

Moving between venues

The Annual Meeting venues are located close to one another in central Riga. Approximate walking times from the Radisson Blu Latvija Conference Hotel are:

- Splendid Palace – less than 5 minutes (180m).
- Latvian National Museum of Art – approximately 6 minutes (400m).
- Dailes Theatre – between 10 and 15 minutes (850m).

The surrounding streets generally have wide pavements and dropped kerbs, supporting step-free movement between most venues. As with any historical city, accessibility may vary in certain areas. In particular, many parts of Riga, especially within the Old Town, feature cobbled streets, which can be uneven underfoot; extra care may be needed, as these surfaces can affect balance and ease of movement.
Read more about step-free access in Riga here.

VENUE ACCESSIBILITY

Radisson Blu Latvija Conference Hotel

Elizabetes iela 55
Riga, LV-1010, Latvia

The Radisson Blu Latvija Conference Hotel will serve as the main venue for the Annual Meeting and Business Forum. Networking areas, meeting rooms, offices and hotel accommodation will be located here.

Accessibility features include:

- step-free entrance from street level.
- accessible lifts to all meeting rooms.
- wheelchairs available on request.
- male and female accessible bathroom in Hall 2.
- gender neutral accessible bathroom on Level 1 by the restaurant.
- ramp access to toilets on the second floor.
- quiet space for participants.
- prayer room on the main level.

Latvian National Museum of Art

Jaņa Rozentāla laukums 1
Riga, LV-1010, Latvia

The Latvian National Museum of Art will host registration and badge collection, as well as the Plenary Session of the Board of Governors and the Annual Donor Meeting (both events by invitation only).

Accessibility features include:

- two step-free entrances (main entrance and park-side entrance).
- ramps leading to lifts providing access to upper floors.
- accessible registration area.
- accessible and gender-neutral toilet and on Level 1.
- lift access to meeting rooms and event spaces.

Splendid Palace

Elizabetes iela 61
Riga, LV-1050, Latvia

Splendid Palace is a renowned cinema and cultural venue that will host selected Business Forum sessions and Trade Facilitation Programme events.

Accessibility features include:

- accessible entrance with ramp.
- accessible and gender-neutral toilet.

Additional accessibility assistance will be available on request.

Dailes Theatre

Brīvības iela 75
Riga, LV-1001, Latvia

Dailes Theatre will host the Opening Session of the Board of Governors and the reception for all participants.

Accessibility features include:

- step-free entrance.
- accessible seating locations in the auditorium.
- lift access between the first and third floors.
- ramp access within the venue.
- accessible and gender-neutral toilet.

Participants wishing to attend with a support or assistance dog should notify the theatre administration in advance at mail@dailesteatris.lv.

VENUE ACCESSIBILITY

Assistance dogs

Assistance dogs are welcome at the Annual Meeting venues. Participants planning to attend with a service animal are encouraged to notify the registration team at ebrdamregistration@regteam.com in advance to ensure appropriate arrangements are in place.

Evacuation assistance

If you require assistance to evacuate a building during an emergency, please contact ebrdamregistration@regteam.com before the Annual Meeting begins. Please note that lifts may not be operational during an evacuation and people unable to use stairs may require alternative arrangements.

Visual support

Raised numbers and braille signage are not provided at the venues. Staff will be available to assist and guide visually impaired participants to destinations and facilities as needed. To support safe navigation through the venues, corridors are clearly defined and kept free of projections or obstructions.

If you require assistance, please contact ebrdamregistration@regteam.com in advance to make your needs known, or inform staff at the registration desks on arrival so that appropriate support can be provided throughout your visit.

CONTENT ACCESSIBILITY

Interpretation services

The official language of the Annual Meeting and Business Forum is English. Selected sessions will feature International Sign interpretation, with interpreters displayed on screen, along with interpretation in selected spoken languages. For full details on which specific sessions include these services, please refer to the programme.

Board of Governors sessions:
Opening Session of the Board of Governors: English only

Plenary Session of the Board of Governors (closed event): Interpretation will be available in five languages:

- English
- French
- German
- Russian
- Arabic

Audio support

Assisted hearing loops are available within the event spaces upon request.


LONDON
2025

ADDITIONAL INFORMATION

Website

Efforts have been made to ensure that the website is accessible, with a clear font, good colour contrast and alternative text for images.

The Annual Meeting website provides:

- the programme
- venue information
- registration page
- venue maps and event details
- floor plans
- the option to watch events online

Floor plans will include accessible toilets, accessible entrances and a dedicated quiet space.

Mobile app

The MyEBRD app will be available before and during the event. The app provides a user-friendly version of the programme, venue information, floor plans and event updates.

Floor plans will include accessible toilets, accessible entrances and a dedicated quiet space.

Wi-Fi

Free Wi-Fi will be available at all venues. Connection details will be displayed on event signage and on the back of your badge.

We want our event to be accessible and user-friendly for all participants. If you encounter any difficulties or require assistance, please contact the registration team.

Feedback is welcome at:
ebrdamregistration@regteam.com

EBRD
5 Bank Street
London
E14 4BG

+44 (0)20 7706 5599
ebrdamregistration@regteam.com
www.ebrd.com/am

Facebook
Instagram
LinkedIn
YouTube



RIGA
2026

European Bank
for Reconstruction and Development